

# Quality Policy

The primary objectives and goals of S F Management Group of companies is to establish and maintain a reputation for quality in all work performed, placing particular emphasis on safety, experience, expertise, capability and reliability in a manner which:

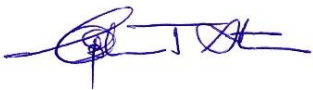
- Confirms to all regulatory and contractual requirements
- Provides a level of customer satisfaction that ensures repeat business
- Enhance profitability by means of consistent and effective performance with the elimination of costly rectification works.

In order to achieve these objectives, it is our policy to implement and maintain an effective and efficient quality management system; planned and developed in conjunction with all functions.

The Quality Management System is documented to provide the assurance of quality required for our clients. It includes all policies, procedures, checklists, forms and their associated documents.

The Quality Management System implements this policy and is based upon the requirements of ISO 9001:2008, "Quality systems model for Quality Assurance in design/development, production, installation, commissioning and servicing".

The management and all employees are committed to the successful implementation, maintenance and continuous improvement of the Quality Management System through awareness, training, implementation and adherence to the documented requirements.



**Chris Smith**  
Managing Director  
S F Management Group Pty Ltd

Last Review January 2014